

No. D-19015/1/92-GA  
Govt. of India  
Ministry of Food Processing Industries  
Panchsheel Bhavan, August Kranti Marg,  
New Delhi - 49

DATED 8th, September, 10

TENDER NOTICE

Ministry of Food Processing Industries wish to buy 10 (ten) Touch Screen monitors of 17" size along with all accessories and cabling work etc. These are to be installed in Panchsheel Bhavan, New Delhi. Interested companies/manufacturers/vendors/suppliers may send their tenders in two bid system in separate sealed cover one as Technical bid and another as Financial bid superscribed with "Tenders for supply of Touch screen monitor". Details of terms and conditions and other specifications<sup>are</sup> referred below and may be downloaded from the Ministry's Website ~~http://~~ [mofpi.nic.in](http://mofpi.nic.in). Tender may be submitted on or before 4.00 PM on 22nd September, 2010. The shortlisted firms will be asked for presentation of their products. The date and time for presentation will be intimated later.

  
(S L Barodia)

Under Secretary to the Govt. of India  
(Tel. 26496505)

## TERMS, CONDITIONS AND OTHER SPECIFICATIONS

The Ministry of Food Processing Industries invites sealed tenders in two bid-system from the various registered vendors for supply, installation, of 17" flat touch screen monitors including all accessories and software . Touch Screen Monitors should be meant for harsh environment (High Temperature, Dust etc.) and be unaffected by water droplets on screen and should have anti microbial coating.

### **2. Name of Work:**

Supply and Installation of touch screen monitors including all accessories and software.

### **3. Scope of Work:**

The successful bidder has to supply and successfully install the 10(Ten) 17 " Flat touch screen monitors in the Visitors' lobby adjoining to Minister's Chamber at Panchsheel Bhawan.

The final payment will be released only after providing the completion certificate issued on successful installation , operation & perfect functioning of the touch screen monitors. Touch Screen Monitors will display the Important activities and achievements of the Ministry apart from disseminating information about the ministry's schemes to the visitors on their touch actions.

### **4. Eligibility Conditions:**

- The applicant should be incorporated in India for last 5 years.
- The minimum turnover of the applicant should be Rs. 1 crore.
- The company should have direct or indirect service support in various locations and vendor should have direct offices in at least 10 locations.
- The applicant should submit a self-attested certificate that it has not been blacklisted, debarred, declared non-performer or expelled by Union Govt/ State Govt/ PSU's during the last 5 years.
- The applicant should fill the compliance statement and if any deviation should be highlighted.
- The Applicant should meet the following minimum criteria for Pre-Qualification:
  - Audited balance sheet of Annual Financial Turnover during the last three financial years i.e. 2007-2008 , 2008-2009 & 2009-10 to be submitted.
  - Experience of having successfully completed \*similar works during last 5 years.

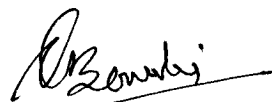


\*Similar works means Supply, Installation & Maintenance of Touch Screen Monitors

- Attach recent solvency certificate from Bankers.
- Attach copy of the PAN/TAN/Service Tax /ST/VAT registration certificate.

#### 5. General Terms & Conditions:

- Prices quoted should be inclusive of all taxes, transportation cost etc..
- Delivery shall be completed in all respects within 7 days from the date of receipt of the Purchase Order.
- Qualified vendor should supply the items at Panchsheel Bhawan ,New Delhi-49
- Three year comprehensive onsite warranty.
- A signed copy of this notice should also be submitted with the offer.
- The 90% payment will be made after the supply, installation and commissioning and rest 10% will be made on the satisfactory performance report of the components.
- The tender should be in two-bid system "Technical & Financial Bid" in two sealed covers. The Bids would be evaluated on the basis of combined quality & price evaluation system on 80:20 basis where in the Technical Bid would be given 80 points weightage & Financial Bid 20 points weightage.
- The EMD in the form of DD of Rs. 10,000/- from any Nationalised bank should be submitted along with the technical bid. The bids without EMD will be rejected.
- The technical brochures of the products quoted should be submitted in the Technical bid.
- The compliance statement and eligibility criteria should be filled and submitted .
- In case of any technical support is required by Ministry of Food Processing Industries during the period of guarantee/warranty for proper operation of the items , the same will be provided by the vendor free of cost.
- Lack of information or lack of support will be treated as non compliance.
- Bidders furnishing client certificate and contact person details will be given preference.
- Purchase Order Copies and completion certificates of the similar works executed should be submitted in the technical bid.
- The prices quoted in the price bid should be firm inclusive of all taxes and duties. No change or alteration of rates will be entertained.
- Supplier should clearly spell about the after sales service of the equipments to be offered.
- The OEM should have direct presence in India for the last 5 years.
- The Vendor is required to attach a proper and latest authorization letter from the Original Equipment Manufacturer (OEM) on the letterhead of the OEM indicating the Tender / Enquiry Ref. number and date. Authorization letter should also include commitment from the OEM that they will stand by the Vendor to provide services during the entire warranty period. Without proper authorization letter, the offer will be REJECTED.



- The OEM should have a direct service centre in Delhi to provide fast resolution to any specific query of customer directly.
- The OEM should have a Warehouse in India to provide Next Business Day Replacement if required for quick resolution of products offered.
- The OEM should have deployed more than 1000 Endpoints in India either directly or through Partners.
- **Indemnification:** The vendor shall keep the Ministry of Food Processing Industries indemnified against all claims whatsoever in respect of items supplied by the vendor. Further, the vendor shall ensure that no financial or any other liability of any nature whatsoever comes on the Ministry of Food Processing Industries and the vendor shall keep Ministry of Food Processing Industries indemnified in this respect. The vendor shall further keep the Ministry of Food Processing Industries indemnified against any loss to Ministry of Food Processing Industries.
- **Penalties:** For any non-compliance of terms & conditions or delay in supply of materials the EMD will be forfeited.
- **Arbitration:** In the event of any question, dispute / difference arising under the provisions of the work order or in connection herewith (except as to matters the decision of which is specially provided under this work order) the same shall be referred to the Secretary, Ministry of Food Processing Industries or his authorized officer as arbitrator. The award of the arbitrator shall be final and binding on the parties.
- Before filling the tender a Pre-Bid Meeting will be held with the firms.

**6. Pre bid meeting-** A pre bid meeting will be held before the execution of purchase. The date and venue will be announced at an appropriate time.

SD/- 

( S.L.Barodia)

Under Secretary to the Govt. of India

TOUCH SCREEN DESKTOP MONITORS SPECIFICATIONS

1	Make	Any
2	Technology	Capacitive with protective glass overcoat (internally fitted in monitor)
3	Screen Size	17"
4	Controller	USB, programmable CMOS Surface mount controller.
5	Touch Screen Construction	Conductive coating on glass with hard coat & top coat
6	Input Method	Finger Input
7	Touch Resolution	16K X 16K
8	Surface Finish	Hard coat with ant-glare and easy glide surface
9	Light Transmission	91.5%±1.5% light transmission
10	Minimum Contact Requirement	5.4 Milliseconds
11	Accuracy	Within 1% of true position
12	Operative Temperature	-15 to 70 deg C
13	Humidity	Upto 90% RH from 0 to 35 deg C, non condensing
14	Surface obstruction	Should not be affected by surface contaminants like dirt, dust, moisture, grease, liquids The active area of touch screen should be resistant to corrosives
15	Conversion speed	Up to 200 touches points per second.
16	Interface	USB or Serial
	Durability	Touch Life greater than 225 millions touches in any one location.
17	Reliability	3 Years warranty
18	Software Driver	Windows XP/2000/Vista/7/Linux

Financial Bid

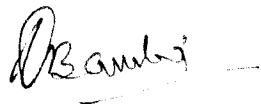
ANNEXURE II

Sl. No.	Description of the items	Rate	Qty.	Total amount

In case of short of space the agency may enclose separate sheet.

Amount should be inclusive of taxes and other expenses.

Rate should clearly be indicated including for all accessories , cabling , installation etc.



Signature of the authorized signatory

With stamp